

Troubleshooting the Cozy

If you are cold, please follow these steps:

- Raise the LED light bar to the highest Red Setting (all the way up the bar).
- Be sure all windows are tightly closed and there are no drafts (be sure to check around any airconditioning units).
- **Carefully** touch the risers (the pipes leading from each radiator to the ceiling) to ensure they are hot. If they are cold, then the radiator is not receiving heat from the Boiler. Contact Building Maintenance.

If you think your Cozy is not working properly:

- Unplug the Cozy and wait 10 seconds before plugging it back in. Once you have plugged it in, a properly working Cozy should do the following:
 - The fan inside the Cozy should start spinning.
 - The Status Light should flash pink and the LED Light should flash green, yellow, and red.
 - Finally, the Status Light should turn green for five seconds.
 - **Note:** After restarting, the Cozy may take a few minutes to calibrate before you can use the buttons again.
- If any of these steps do not happen, please Contact Building Maintenance.

How does the Cozy Work?

The Kelvin Cozy is a smart thermostatic radiator enclosure that uses temperature sensors and a fan to keep each room at a temperature that is comfortable to you. When the Cozy is plugged in and the building's heating system is turned on, the Cozy will maintain the temperature using a fan to push heated air into the room. Cozys in every apartment communicate with the boiler, telling the boiler when each room is hot enough. This allows the boiler to only heat the building when needed.